REPAIR FORM

NAME & ADDRESS

FIRST NAME

LAST NAME

COMPANY NAME (OPTIONAL)

STREET ADDRESS

CITY

STATE

ZIP CODE

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

EQUIPMENT

MAKE

MODEL

SERIAL NUMBER

☐ Transmit Problems: No one can hear you | Your voice cuts in/out | Your voice is scratchy or distorted | Squealing or Buzzing

☐ Receive Problems: You can’t hear others | Others sound strange/distorted | Buzzing sounds through your speaker | High static levels

☐ Meter Problems: Meter doesn’t work | Meter light doesn’t light up | Meter acts strange | Frequency display problems | Scrolling Frequencies

☐ Power Problems: Radio doesn’t turn on | Fuses blow constantly | Smoking or burning smell

Other Details or Symptoms

EASY AS

1 - 2 - 3

MAIL

REPAIR

PAY

Send us your equipment and this form.

We will perform the requested work within 2-14 days*

We will call you for a credit card number

Some work may take longer. Specialty parts, base stations, older equipment, and highly modified items will take more time.

Do not send us a personal check. Do not write down your card number on this form. We will call you.

DOUBLE-BOX

Packing material (e.g., bubblewrap/paper) minimum of 2” thickness on each side

Inner box

RATES

FLAT-RATE REPAIRS

CB Radio Repairs

$40*

10 Meter Radio Repairs

$55*

High Output 10 Meter Radio Repairs

$75*

CB Radio (BASE STATION)

$65*

Amateur Radio (BASE STATION)

$85*

Microphones

$12*

* Plus parts (if any)

This list is not comprehensive. Additional service may be available.

CREDIT CARD

VISA

MasterCard

Discover

American Express

Call us 10am to 5pm CST Mon-Fri
1-844-WALCOTT
(1-844-925-2688)
PLEASE READ BEFORE SENDING YOUR EQUIPMENT

Double Box Your Equipment!
You are solely responsible for getting your equipment to us in one piece.
Damages caused in shipping due to insufficient packing will result in an increase to the repair price.

DO NOT SEND:
- Mounting hardware
- Manuals
- Power Cords
- Other accessories

DO SEND
+ Your microphone
+ The completed radio form

SHIP YOUR EQUIPMENT TO:

From ______________________
________________________________
________________________________

SHIP TO Walcott Radio
Attn: Service Department
2940 Plainview Rd
Walcott, IA 52773