

YOUR NAME & RETURN SHIPPING ADDRESS

FIRST NAME		LAST NAME		COMPANY NAME (OPTIONAL)	
STREET ADDRESS			CITY	STATE	ZIP CODE
PHONE NUMBER		EMAIL ADDRESS (OPTIONAL)			

EQUIPMENT

MAKE	MODEL	SERIAL NUMBER
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- Transmit Problems:** No one can hear you | Your voice cuts in/out | Your voice is scratchy or distorted | Squealing or Buzzing
- Receive Problems:** You can't hear others | Others sound strange/distorted | Buzzing sounds through your speaker | High static levels
- Meter Problems:** Meter doesn't work | Meter light doesn't light up | Meter acts strange | Frequency display problems | Scrolling Frequencies
- Power Problems:** Radio doesn't turn on | Fuses blow constantly | Smoking or burning smell
- Other Details or Symptoms**

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REPAIRS

FLAT-RATE REPAIRS	
CB Radio Repairs	\$40*
10 Meter Radio Repairs	\$55*
High Output 10 Meter Radio Repairs	\$75*
CB Radio (BASE STATION)	\$65*
Amateur Radio (BASE STATION)	\$85*
Microphones	\$12*

* Plus parts (if any)

This list is not comprehensive.
Additional service may be available

RETURN SHIPPING

SHIPPING RATES (LOWER 48 STATES)	
Mobile Radios (each)	\$15
Base Radios (each)	\$35
Microphones (each)	\$6

Default shipping methods:
USPS PRIORITY MAIL (mobile radios + mics)
UPS Ground (base radios)

Most shipments are delivered within 2-5 working days.

PLEASE READ BEFORE SENDING YOUR EQUIPMENT



Double Box Your Equipment!

You are solely responsible for getting your equipment to us in one piece.
Damages caused in shipping due to insufficient packing will result in an increase to the repair price.



DO NOT SEND:

- Mounting hardware
- Manuals
- Power Cords
- Other accessories

DO SEND

- + Your microphone
- + The completed radio form

SHIP YOUR EQUIPMENT TO:

From _____

SHIP TO **Walcott Radio**
Attn: Service Department
2940 Plainview Rd
Walcott, IA 52773